

---

# USERNAME HELP

---

1. On the [www.NextMD.com](http://www.NextMD.com) homepage, select the 'Forgot username?' link.

## Log into Patient Portal

Username

[Forgot username?](#)

Password

[Forgot password?](#)

**LOG IN**

2. Enter your Email. Then select 'Submit.'

## Forgot username

\* E-mail:

**SUBMIT**

**CANCEL**

3. The following notification will display.

## Forgot username

An email has been sent to volpeg@pediatricalliance.com with your username.

If you do not receive an email from us, please try again or contact your practice for further assistance

[Why am I not receiving email notifications](#)

4. You will receive a 'NextGen Patient Portal Forgotten User Login' email that includes your username. If needed, you may select the 'Password Reset' button to reset your password.