
PASSWORD HELP

1. On the www.NextMD.com homepage, select the 'Forgot password?' link.

Log into Patient Portal

Username

[Forgot username?](#)

Password

[Forgot password?](#)

LOG IN

2. Enter your Email or Username.

Forgot Password

* Email or Username

SUBMIT **CANCEL**

3. The following notification will display.

Forgot Password

You entered volpeg@pediatricalliance.com. If we are able to locate your account, you will receive an email from us shortly that contains instructions on recovering your account.

If you don't receive this email, please [Click here](#) to continue trying to recover your account.

[I am not receiving email notifications](#)

4. You will receive a 'NextGen Patient Portal Password Reset' email. Click 'Password Reset.' We understand that you need help signing in.

Please click on the button below to reset your password. The link will expire after 1 hour, at 21:18 PM UTC.

[Password Reset](#)

5. Reset your password.

Reset Password

We changed the password strength criteria so you can have a stronger password. Please reset your password below

Username

* Password

× Use 8 or more characters

× Use upper and lower case letters (e.g. Ba)

× Use a number (e.g. 1234)

× Use a [special character](#) (e.g. \$^%)

× Avoid including commonly used passwords (e.g. 'password')

* Confirm Password

[Submit](#)

[Cancel](#)

Contact portal@pediatricalliance.com or 412-278-5102 for further assistance.